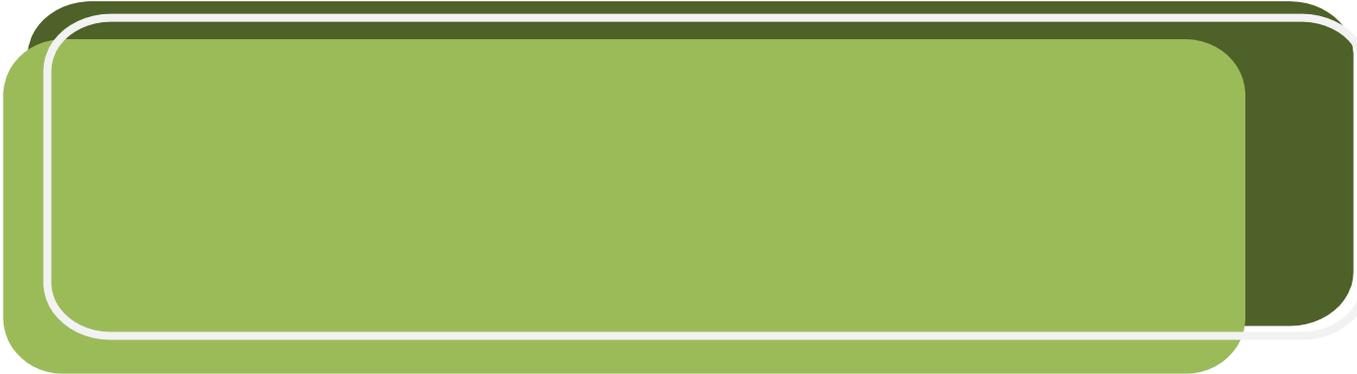
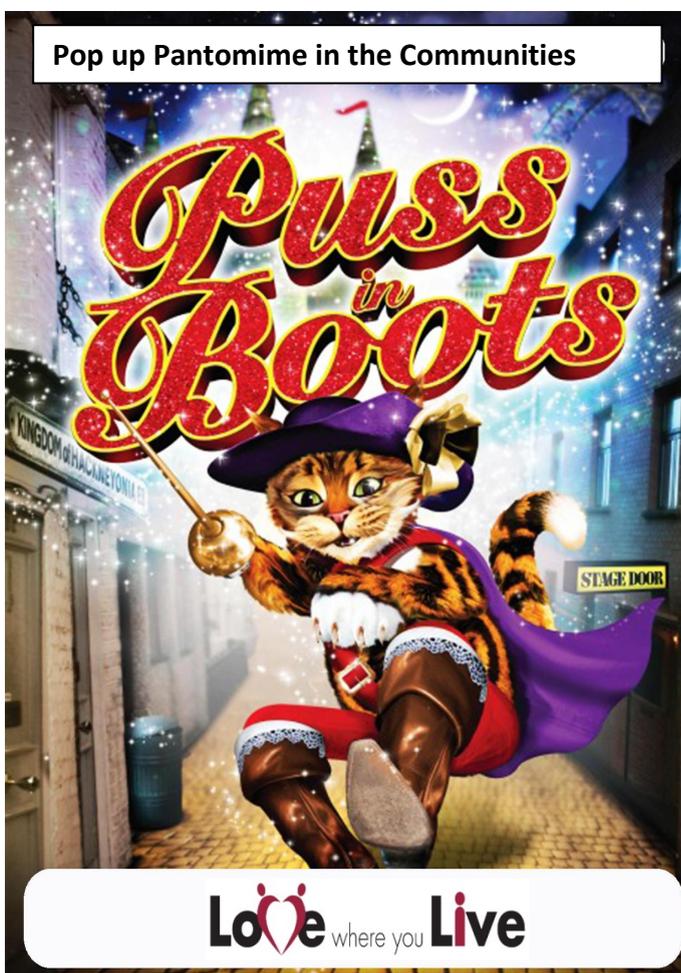


Agenda Item 4

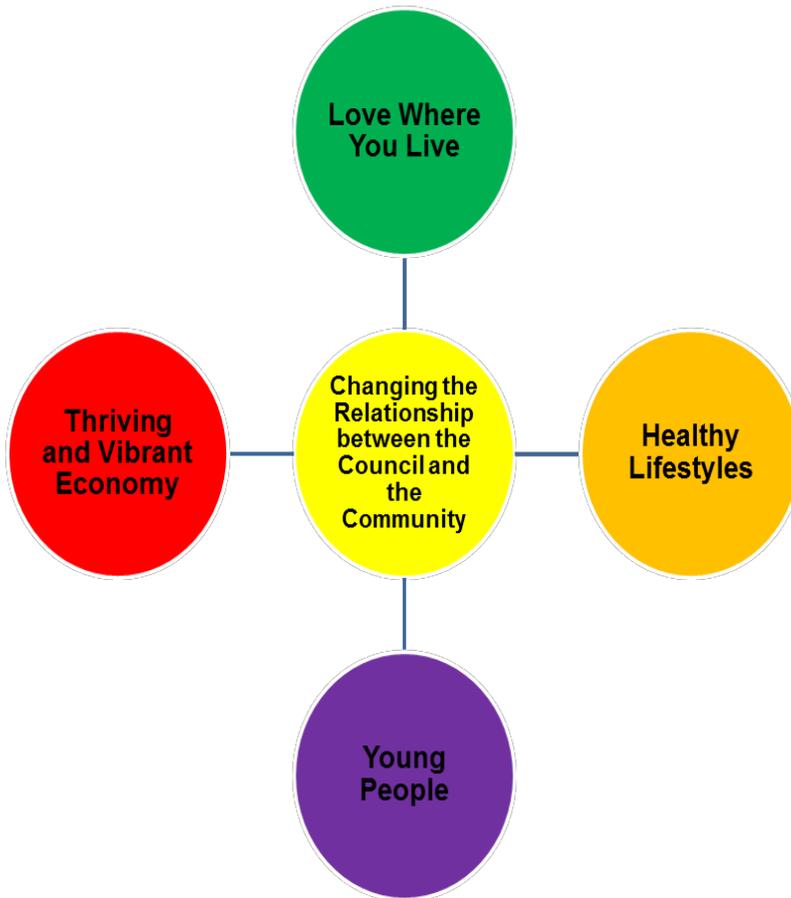


November 2019



Introduction

The North East Area Council Priorities



Community Cohesion and Integration

The North East Area Council

The table below shows the Providers that have now been appointed to deliver a series of services that address these priorities, and deliver the outcomes and social value objectives for the North East Area Council. It can be noted that a number of projects are still in the development phase.

	Service	Provider	Contract Value/length	Contract start
Love Where You Live	North East Environment Team - Cudworth and North East	Barnsley Community Build	£135,000 18 months (extension granted April - June 2016)	1 st September 2014 Contract complete
Love Where You Live	North East Environment Team - Monk Bretton and Royston	Barnsley Community Build	£135,000 18 months (extension granted April - June 2016)	1 st September 2014 Contract complete
Love Where You Live	Environmental Enforcement	Kingdom Security	£91,990 21 months	4 th August 2014 Contract complete
Love Where You Live	Environmental Enforcement	BMBC Enforcement and Community Safety	£18,883 21 months	1 st April 2016 Contract complete
Love Where You Live	Environmental Enforcement	Kingdom Security	£55,796 Per annum (+1 + 1 year + 1 year)	1 st April 2016
Love Where You Live	Environmental Enforcement	BMBC Enforcement and Community Safety	£10,800 (+1 year + 1 year + 1 year)	1 st April 2016
Love Where You Live	Environmental Enforcement	District Enforcement	£60,000 Per annum (+1 + 1 year + 1 year)	1 st April 2019
Love Where You Live	Environmental Enforcement	BMBC Enforcement and Community Safety	£20,000 Per annum (+1 year + 1 year + 1 year)	1 st April 2019
Love Where You Live	Parks Equipment	BMBC Parks Services	£10,000 £7,000 £10,000 £5,000	1 st April 2014 1 st April 2015 1 st April 2016 1 st April 2017
Love Where You Live	Biodiversity Project - Hedgehogs	Various	£2,000	9 th June 2016

Thriving and Vibrant Economy	Rapid Response Team	Barnsley Community Build	£24,000	1 st August 2015 Contract complete
Thriving and Vibrant Economy	Apprentices and Employability	Barnsley Community Build	£245,00 (+1 year + 1 year + 1 year)	1 st July 2016
Thriving and Vibrant Economy	Private Sector Housing Management Officer	BMBC Enforcement and Community Safety	£35,000 Service Level Agreement+ £800 Safety Equipment	June 2016
Thriving and Vibrant Economy	Undergraduate Placement	Leeds University	£18,500	September 2016 Completed

Young People	Summer Holiday Internship 2015	C&K Careers	£45,000 18 months	9 th March 2015 Contract completed
Young People	Summer Holiday Internship 2016	C&K Careers	£31,550 18 months	1 st March 2015 Contract Completed
Young People	Youth Development Grant	Local Community Groups and Organisations	£130,00 ongoing	3 rd October 2014
Young People	Dance and Theatre Performance	QDOS	£9,000	November 2015 Contract completed

Health Lifestyles	Older People's Project	Royston and Carlton Community Partnership	£20,646 9 months	1 st December 2015 Contract completed
Healthy Lifestyles	Shopability	Barnsley Community Foundation	£7,824 6 months	1 st September 2015 Contract completed
Healthy Lifestyles	Fit Reds	Barnsley FC	£19,655 18 months	1 st October 2015 Contract completed
Healthy Lifestyles	Fit Me	PSS Health Trainers	£11,600 18 months	18 th September 2015 Contract completed

Healthy Lifestyles	Stop Smoking Community Outreach	South West Yorkshire Partnership	£30,000 12 months	April 2018
Healthy Lifestyles	Social isolation and Dementia initiative	Age UK Barnsley	£30,000 with £5,000 match 1+1	July 2019

Changing the Relationship between the Council and the Community	Community Magazine	Corporate Communications	Community Magazine	December 2015
	Community Magazine	Community Magazine	Community Magazine	September 2016
and Community Cohesion and Integration	Volunteer Celebration Event	North East Area Team	£3,000	£3,000 completed

Part A Performance Monitoring

The following tables reflect the overview of performance of all the North East Area Council contracted services and projects. This includes performance data gathered for this Report as follows:

- Smoking Cessation 1st April 2019 – 31st July 2019
- Social Isolation and Dementia 1st July 2019 – 30th September, 2019
- Private Sector Housing Management Officer
Quarter One July - September 2019
- District Enforcement
Quarter Two July – September 2019

Case Studies

Case Study One

Roberts Street and Carlton Street and Bank Street, Cudworth.

Case Study Two

Shafton Green and High Street, Shafton.

Case Study Three

Barnsley in Bloom

Case Study Four

Summer Holiday activities at Royston Pavilion

Case Study Five

Older people reading to reduce loneliness

**Part B Summary performance management report
for each service**

**Smoking Cessation
Quarter Four**

1st April 2019 – 31st July 2019

Promotional working				
Date	Type of activity and Venue	Response numbers	Outcomes and actions	
April - July 2019	Shafton School (drop in clinic)	20 +	This clinic started on the 1 st March and ran 1 afternoon for 1.5 hours a week until the end of July. This was well attended by students on a weekly basis, where advisors were seeing about 10 pupils a week. Students were educated on the harmful effects of smoking and benefits of quitting- 2 successfully quit. If this is to continue, it would need 2 advisors for every session due to attendance numbers.	
July 2019	XPO logistics		Neil attended in Sarah's absence and trained advisors to set up on quit manager and shadow a session and offered support and guidance. This was delivered in Sarah's absence so that the two trained LCS advisors could begin to support clients in the workplace. Sarah has been out to give further resources, training and support on Quit manager and the running of the clinic. This is a new clinic that will be managed by two trained LCS advisors and will be supported by Sarah through SCIP/LES	
Training & meetings attended - personal/mandatory training, team/planning meetings, other				
Date	Description		Outcomes and Actions	
April to July 19	All training up to date		N/A	
Update on clinics – New clinics added/ clinics removed				
Day	Clinic Time From & To	Venue	Added or removed	Reasons, outcomes and actions
Tuesdays	1.30- 4.30 pm	Royston GP High St	Started on 14.05.2019	Running weekly- Sarah was off sick for 13 weeks and the clinic was managed by other advisors in her absence. This clinic is still well attended since Sarah returned off sick leave on the 29 th July and she has been promoting the clinic to increase referrals.

Wednesday	9.00 – 12.00	Grimethorpe Lift	Started 15.05.2019	Moved the clinic to this venue on recommendation from a Councillor in the NE who felt that the service would have a better response from clients as the service would be more visible and accessible. Closed Grimethorpe family centre clinic to see if this would increase footfall.
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Smoking Cessation In Practice (SCIP) & Locally Enhanced Service (LES) visits

Date	Venue	Outcome and actions to be taken
25.04.19	Midland Rd Surgery	Needs assessment form left to be completed and collected when ready. (This is a form that the practice manager fills in to assess if there are any training needs, resources required, staffing issues or any other support requirements. The advisors then fill in a protocol with the practice manager using the answers given and then both sign to agree forming a working contract. This contract forms a written agreement with the service agreeing a commitment to support smokers to quit and follow the programme protocols agreed. The advisors then maintain contact on a 2 monthly basis, arranging the see their LCS advisors to check quit manager data, referral issues, call back management and any other needs. The Needs Assessment form (see Above) was completed and returned to Sarah. This resulted in the set up of a new clinic.
26.04.19	High St Royston	

Social Isolation and Dementia

Quarter One

1st April 2019 – 31st July 2019

This is a new service funded by the North East Area Council. There are two part-time staff members who share one full time equivalent Social Inclusion Worker post. Carol Foster focuses on the Cudworth and Monk Bretton wards and Sarah Hulme focuses on North East and Royston Wards. Service leaflets are now in place along with regular social media about service activities.

1:1 Working

The service has supported 34 socially isolated older people over the quarter from all 4 Wards and of these 15 are new referrals. 2 people required simple signposting. Others are for more in depth work including help to get out to the shops, referral to psychological services and help to access group activities within the community. Base measurements of Wellbeing and Loneliness scales have been taken and in the next quarter we will start seeing measurements of the effectiveness of interventions coming through in this report. One housebound lady told us "I'm so glad you have come, I don't see anyone and I so look forward to seeing you."

Volunteers

We have 11 volunteers that have been active in this quarter and we are using social media to ask for more volunteers from the community. Volunteers help with befriending, delivering activities and events and with Dementia Friendly work. They delivered 106 hours of volunteering this quarter. We will be holding a Volunteers Recruitment Event in the area over the next month.

Groups and Activities

The team have been getting out into the communities and making links with local groups such as Silverdale Dementia Café, Jolly Good Communities, Royston Salvation Army and Cudworth History Group. The team has commented on the warm welcome they have received and the excellent work that is happening. They have also been meeting with individuals like the Smoking Cessation Officer and GP Dementia Champions.

The Tai Chi Sessions at Cudworth have started again at the Methodist Hall and there has been a great deal of interest although there have been hold ups in obtaining a regular tutor.

The Team has held 3 Afternoon Teas in the area to share information about local groups, promote Dementia Friendly and promote Information and Advice. We work closely with Public Health on campaigns and are currently giving out mouth care leaflets and dental hygiene freebies as part of promoting good oral health. The team is currently promoting Health Walks in the area.

Events

A series of Holiday at Home Events were held over the quarter in each Ward. This was an intergenerational event involving seaside games and food for the summer especially aimed at grandparents who care for their grandchildren, to have something inexpensive and fun to do. Some events were really well attended and others less so. Nearly 100 people attended the event at Cudworth but the one at Lundwood was the first one and there were clear lessons to learn about planning and marketing. We had a particularly enjoyable event at the Community Farm in Grimethorpe as the event was outdoors with lovely weather and people were able to enjoy the Farm as well as the games. Those people that attended enjoyed it and one person sent an email saying "I just wanted to

let you know that my 2 girls have had a wonderful time with my Mum & Dad at the Holiday at Home session at the Civic in Royston". The team is now planning pop up pantomimes and Winter Warmth Events for the coming months.

The team has started delivering events in the Care Homes in the area. The four homes are: Burntwood Hall, Belle Green Court, Cherry Trees and Oakwood Grange. We have worked with the care homes to identify the sorts of activities they would like and have already delivered musical events in 3 of the homes. The next activities will be seaside games and Burntwood Hall Care Home will be having entertainment from live musicians on the 5th November along with refreshments.

Dementia Friendly

We have been working with Dementia Action Alliance, Christine Key and Councillor Steve Green to work with businesses to become Dementia Friendly. The focus has been on Cudworth and Monk Bretton Wards so far and we have reached 42 businesses. The next target area is the North East. The team has also visited 13 local groups to support with becoming Dementia Friendly. The team has reported that groups have been really helpful and keen to make their activities more dementia friendly. For example Cudworth History Group offered to hold a film show for people with dementia and to go into care homes.

We have been fortunate that having a presence in the area before the start of this contract enabled us to start work quickly and we are finding a lot of support in the area. We look forward to developing this service further.

Private Sector Housing and Enforcement Officer

Quarter One, July – September 2019

I have largely concentrated on external environmental issues this quarter, covering a lot of streets to proactively engage with residents and identify gardens with waste on premises, particularly in Great Houghton. Twenty five properties required informal or formal action due to reluctance or refusal by the tenants to address the situation. An additional twenty six properties were identified on proactive patrols as requiring intervention or potentially becoming a bigger issue due to waste in gardens but as the matters were resolved within a few days, no further action was required. Thirteen Community Protection Notice written warnings were served on properties and three Community Protection Notices.

I dealt with five anti-social behaviour issues this quarter including noise complaints, neighbour disputes and allegations of threatening behaviour from tenants. I have involved the respective landlords in each case and spoken at length with them on the telephone to request their assistance and that they follow up with warnings to their tenants. I have also sent letters to tenants following the allegations and have received no further complaints. I have referred four fly tipping cases to neighbourhood services for clearance. No evidence was found. Two other cases resulted in a community protection notice being served on the landowner for clearance of asbestos and other waste.

I attended a community event with Exodus in Cudworth Park and attended four litter picks this quarter and have also undertaken numerous litter picks alone while door knocking, where possible. I continue to work closely with several other agencies and partners including South Yorkshire Police, South Yorkshire Housing's My Best Life social prescribing, Berneslai Homes, South Yorkshire Fire and Rescue and other departments within the Council including Building Control, Neighbourhood Services, Planning, Empty Homes, Warm Homes and Pest Control. I have again been able to spend a lot of time within the last quarter door knocking and proactively looking for issues in neighbourhoods across the North East of the borough. Walking from door to door continues to be a good way of engaging with residents about environmental problems on their street or finding out about other issues of concern. I am actively encouraging people to recycle efficiently, reduce their use of single use plastics and move to reusable, more environmentally friendly items instead. I also encourage residents to help their community a little by picking up litter near their homes or if they go for a walk and make it clear that every piece of litter they pick up counts, whether they spend two minutes litter picking or two hours.

I am now involved with a project at The Dell in Grimethorpe, where it is hoped the area can be restored to former glories. Site visits have taken place with local residents, Council colleagues and Yorkshire Water to look at ways to improve the location and work will continue with residents groups for further litter picks, clean ups and other voluntary work.

I have carried out six property inspections during this quarter, as part of other work being carried out with the tenants of those properties. I attempted to inspect a further four properties that I identified as potentially having disrepair issues, but the tenants were either unwilling to engage or cancelled their appointments. The cancelled appointments have now been rescheduled. Of the properties inspected, no issues were identified internally.

Whilst discussing recycling and use of single use plastics etc, I have been pleasantly surprised by the interest that people have shown and the positive feedback received. As

I also continue to encourage people to pick up litter near to their homes or on their travels, people have again surprised me with their positivity and I hope to see some of them at litter picks and clean ups shortly. Having said that, many people I have spoken to do not see why they should be picking litter up and I was told on several occasions that this is the “council’s job”. Other people do not see the point in litter picking as “it is just as bad the next day”, despite my protestations.

I am involved with a clean-up at an area behind Snydale Road, known locally as Gandhi Backs. The plan – with the help of a probation team – is to cut the huge amount of vegetation back and remove plants, along both sides of the public right of way. Large items of waste will be removed and a breeze block wall is to be with the blocks to be reused by a neighbour. Permission has been granted by the owner of the wall. A litter pick will also be undertaken involving local residents with a number of people already showing interest. A date has not yet been set for the clean up but once in place, I will hand deliver leaflets to neighbouring properties. Long term, it would be good for the site to be maintained, perhaps with wild flower beds and an improved footpath and regular litter picks from a local community group.

I have received several calls about Japanese knotweed across the North East, on private land. Some of these have been straightforward and involved informal advice but I have three open cases that are proving to be somewhat problematic due to the legislation available and identifying the best time of year to treat the plants efficiently.

Referrals this quarter have been made to other services and partners as follows:

Mental Health Access Team – 1 person referred

Citizens Advice Bureau – 3 people referred for various issues

Better Homes – 2 household referred regarding central heating/boiler issues

Warm Homes team – 1 household referred for assistance with energy efficiency and tariffs

Food Bank – 2 people referred

Council tax support – 5 people referred

Housing benefit support – 5 people referred

DIAL – 2 people referred

Domestic violence/vulnerabilities – 2 people referred

Barnsley College – 1 person referred for free Maths and English course

Stop Smoking – 9 people referred

Uswitch.com for energy bill savings – I frequently recommend energy comparison websites and telephone numbers to residents where I feel their energy bills are high.

Case Study 1

A gentleman complained about waste in a neighbour’s garden and informed BMBC that the neighbour was hardly ever at the property and was doing nothing about the problem. Pest control visited and found no issues with vermin so referred the case to me. After several visits to the property, I was unable to make contact with the tenants despite having left calling cards and business cards. I contacted the landlord with whom I already have a good working relationship having dealt previously with other tenants. He said that the tenant had told him the waste had been fly tipped by the neighbour – the complainant - and that he would ask her to contact me asap. When the tenant eventually contacted me, she told me that the waste had actually been fly tipped by her next door neighbour. She informed me that the waste was making her life a misery and meant that she did not want to spend the night at her home as it kept happening, instead preferring to stay with her partner, which was the reason I hadn’t been able to make contact with her and that she hadn’t received my letter and business

cards. She told me she was unable to let her cat out of the house before it died as she was afraid it would hurt itself on the rubbish in the back garden, put there by neighbours. The lady provided me with a timeline of events and admitted taking some white goods onto her garden from the backings, as she feared BMBC may blame her for dumping them, but said that the rest of the waste was from next door.



I agreed to visit and look through all the bags of waste – approximately forty – to look for evidence to prove their origin. In the majority of bags I found household waste including cat food tins and the contents of cat litter trays and in many, I found paperwork addressed to her own name and address. The waste had clearly not been fly tipped by her neighbour and appeared instead to have been stacked up outside her back door over months.

I contacted the tenant again to let her know but again received no response, so emailed her instead. Having received no response again, I prepared a Community Protection Notice written warning and telephoned the landlord pointing out that ultimately the waste on his land would be his responsibility to remove if I continued to get no response from the tenant. The tenant contacted me shortly afterwards to say her father had been ill so she had been out of town for a couple of weeks to see him. She had been home at some point and seen new waste had been deposited while she was away. I explained what I had found and she then admitted a lot of the waste was hers but that she felt intimidated by some neighbours and had been too frightened to return to the property before her father was taken ill. She complained that neighbours were sometimes out on the street and that she was often made to feel uncomfortable just because they were present. She said she would return home over the weekend and address the matter. She still insisted some waste in the garden was not hers, but I had not been able to find any evidence to support this.

The next day the tenant called me. She was at home and was furious as yet more waste had appeared in the garden that was not hers. I met her and her partner at the property and we looked at what was and was not hers. Some waste was hers, some was still there from before she moved into the house and other waste had apparently been tipped. Nappies and beer bottles were in the rear garden along with pieces of pallet. The very same items were found in the neighbouring property's garden – the same neighbour that complained.

We discussed dummy CCTV cameras, which were installed later that day and the tenant arranged for a quote from a licensed waste removal company as soon as possible. I spoke to the landlord of the neighbouring property about the situation and told him what I had seen in his tenant's garden and that the same things had been found in the problem garden. I pointed out his responsibilities as a respectable landlord with a good reputation in the area and the grounds he had to take action against his own tenants. We agreed for me to send fly tipping warning letters to his and other neighbouring properties and that he would speak to his own tenant about it. He later called me to advise that he had "really got stuck in" to his tenants and that we would definitely not have any further problems.

The garden was cleared of their own rubbish by the tenant, the items left from before she moved in were removed separately by the landlord and the garden is now secure with CCTV in place. The tenant has returned to her property. To date, no further problems have been reported. The tenant has a full set of new bins and is recycling correctly.

Case Study 2

Japanese knotweed is an infamous plant that can cause chaos for landowners. The plant is dormant in winter but in summer it can grow up to 10cm a day and the plant's extensive root system – rhizomes can extend up to 7 metres from the main plant - penetrates deep into the ground, potentially causing damage to walls, foundations and of course, allowing the plant to spread to neighbouring land quickly. The plants have been reported as growing in privately owned woodland. Whilst it is not an offence to have knotweed growing on land, failure to remove it could result in private legal action being taken against the landowner by anybody affected.

In this instance, the plants in the woodland have allegedly grown due to plants that were removed from a neighbouring garden several years ago, but we unfortunately have no proof or dates when this occurred. I met with the landowner a couple of times and have spoken with him on the telephone several times about the matter to discuss the legislation, the threat of legal action and treatment processes/schedules. He has advised me that he wants to remove the plants and eradicate them completely. He has dealt with knotweed before and accepts the time and financial costs are not small.

Having discussed the matter with several professional Japanese knotweed removal companies and BMBC's own Neighbourhood Services team, the time to treat the plants is not now as they are starting to die off. Arguably the best way to treat knotweed is by stem injection whereby chemicals are injected directly into the plants above ground level. The chemicals are drawn down by the plant sap into the rhizome which in turn kills the plant off. As the plants will die back imminently, the sap will not have enough time to draw the chemicals right down to the roots and the problem will reoccur in spring. What I have recommended following advice from various organisations is that the plants are allowed to die back. Once the canes are dry and brown, they can be cut right down to the ground which will clear the land. Once the new plants start to appear in the spring and when they have no more than 5 or 6 leaves on them, they can be treated by stem injection. As the plants will be trying to grow quickly at that time of year, the chemicals will be drawn down quickly into the root system and should kill them off. The land will need to be checked over the course of a few weeks for new growth and treated again if necessary. It can take 2 or 3 years to completely eradicate the plants, such is the resilience of the rhizomes, and a maintenance plan will be required going forward following the initial treatments for 3 to 5 years.

I will be working with the landowner to ensure correct procedures are followed and if he does not comply, I will have no hesitation in serving a Community Protection Notice to force compliance.

Another two cases of Japanese knotweed have been brought to my attention, both on privately owned land. These cases are on a smaller scale but due to their location, could easily spread onto neighbouring land so similar recommendations will be made to the respective landowners with enforcement work to follow if necessary.

Case Study 3

On a proactive patrol I came across a garden with a settee, an armchair and a bed base. I called to speak to the tenants who told me they had already asked for the items to be removed privately, with a reputable, licensed company. I followed up my visit with a letter to the tenants and diarised a revisit to ensure the items had gone. When I revisited two weeks later, all the furniture was still onsite. I called at the property but there was no answer. I revisited three times and left business



cards and finally received a call via the call centre to advise they would have all the items removed by the end of the week. I revisited two weeks later and nothing had changed so was left with no choice but to serve a Community Protection Notice written warning. The warning is due to expire within a week and if the furniture remains, the case will progress to a full Notice. Although there are no signs of any vermin present as yet, there is the potential for the furniture to provide harbourage if it is not removed soon.

Case Study 4

While on proactive community engagement visits, I discovered a recently empty property in Great Houghton with a large amount of fly tipped waste in the rear garden. The fencing at the rear of the property had been removed and waste deposited in the rear garden. The waste appeared to be from a house clearance but access to the property was too narrow for vehicles to travel along suggesting that the waste originated in the immediate vicinity. I called at several properties and spoke to numerous residents but nobody



admitted to knowing where the waste had come from. After an extensive search through the waste, no evidence was found. As the property was empty, I immediately served a Community Protection Notice on the owner of the property for removal of the waste and to make the property secure to prevent further tipping. The owner contacted me to advise that he was overseas at the time, but would make sure that the work was carried out urgently.

Within 2 days, emergency temporary fencing had been installed to prevent further tipping. The waste was removed shortly afterwards and permanent fencing erected. No further waste has been tipped and the property is now secure. In a joint operation with a colleague, I have also written to every property on this street and surrounding streets warning of the penalties faced for fly tipping offences, advising that I will be monitoring the gardens and backings for further incidents and will seek to take enforcement action where possible.

District Enforcement Quarter Two

July – September 2019

The North East Area is contracted to 2 x officers, this equates to 962 hours over these three months of the Contract, and achieved is 923.5 Patrol hours which is 96% Contracted hours.

This quarter 156 FPN's and 27 PCN's for parking (with a further 57 drive off's) have been issued in the area. 130 of these have been for littering offences and 26 for dog fouling offences. (Cigarette litter accounting for 75% of the Offences, which is again well below the national average).

The Officers concentrate their patrols around intelligence led information from the North East Council, the Neighbourhood tasking process and also from complaints on the street and from the community at large. There have been 12 tasks received from the Area Council Team and Neighbourhood Services up to date this quarter reference public complaints. 9 of which, direct action has been taken with either a FPN's issued or a Warning given. Operations are on going and all areas continue to be patrolled. Still on the increase, throughout the Borough, is the number of persons complaining of individuals allowing their dogs to foul and leave it. As part of their patrols the officers have continued to visit parks and open grass spaces within the borough in an attempt to catch these offenders. Which has resulted in 26 Dog Fouling FPN's being issued this Quarter.

Again a growing concern is the number of offenders that refuse to give details to the officers when approached after committing the offence. This Quarter there has been 27 cases (compared to 17 last quarter, an increase of 63%) in which the offender has refused their details and walked away from the officer. 6 of these were for Dog Fouling offences.

Prosecutions will continue for Littering and Dog Fouling. To date across the Borough 40 offenders have had court files prepared for prosecution, which have been passed to BMBC to be submitted for court. However the number of offenders we are able to pursue for failing to pay is dependent upon the court space allocated to District for Barnsley offenders. Currently this is 10 per schedule.

The revenue raised to date from FPN's (Fouling and Littering) for this quarter is £7,825.00p (£15,405.00 YTD). The revenue received from PCN's is £380 with a further £595 outstanding.

As part of the service provided by District a further option of payment has been offered in which the offender has the option to pay at the Post Office or any Payzone outlet and the printed ticket has a unique bar code at the top of it to facilitate this. £2400.00 has been received through this method of payment.

Operations / Case Studies

Operations.

Littering and Dog Fouling Operations have continued in the North East area through information received from Councillors and Neighbourhood Services. Two particular areas identified were around Roberts Street, Carlton Street and Bank Street in Cudworth and Shafton Green and the High Street in Shafton.

22 PCN's and 16 FPN's have been issued in this quarter on the above streets in Cudworth with a further 7 FPN's issued in Shafton, 5 of which were for Dog Fouling Offences. (See separate attachments for individual case studies)



Added Value and Litter Picking' days

For those juveniles (18) within the North East Area community, Litter picks have been completed at Priory Road, Lundwood on 27th of July, where 15 Juveniles from all the areas were invited, with 11 attendees (4 from North East Area). A second Litter pick was completed on 28th of September, Birk Avenue, Kendray, with 26 Juveniles invited and 11 attendees (5 from North East Area). The Litter picks are arranged for the juvenile's, as their attendance is a means of discharging their liability for the FPN, as well as hopefully, educating them about the effects of littering. Their attendance is always with the written consent of their Parent/Guardian and these days have been overseen by District Staff, with all risk assessments carried out prior to the events.

The next Community Litter pick is TBA for November and will be at Dorothy Hyman Leisure Centre in Cudworth

Case Studies

Case Study One

Robert Street and Carlton Street and Bank Street, Cudworth.

Roberts Street, Carlton Street and Bank Street have long been a problem area for parking and littering in Cudworth and has been brought to our attention by numerous complaints received either verbally from local residents, from the Area Council Team or from tasking received via the Neighbourhood Services email address. The bulk of complaints were regarding litter being thrown by the drivers parking in the Bank Street car park as well for people recklessly parking on all three streets on the double yellow lines which can also be found on all three of the streets, whether it is people parking to go to the Post Office or for taking their pets to the vets.



Over the quarter all District officers have patrolled the area at various days and times and have managed to identify offenders and issue 16 x FPN's to adults and Juveniles depositing litter and also 22 PCN's to those parking their vehicles on the double yellow lines. We have also had 38 vehicles which have driven off before the administrative time allowed of 5 minutes has elapsed and the PCN issued.

Our officers have also renewed the stickers and signage in the area, the feedback has been good and, our officers will continue their patrols in this area



Case Study Two

Shafton Green and High Street, Shafton.

Shafton Green and the High Street have long been a problem for dog fouling and littering in Shafton and has been brought to our attention by numerous complaints received either verbally from local residents and from the Area Council or from tasking received via the Neighbourhood Services email address. The bulk of complaints were regarding Dog Fouling being left by irresponsible dog owners using the Green to take their dogs a walk.



Over the quarter all District officers have patrolled the area at various days and times and have managed to identify offenders and issue 7 x FPN's to offenders with 5 of these FPN's for Dog fouling where the dog owners have left their dogs faeces and walked off making no attempt to remove it forthwith, some of them without even having the means to remove the dog foul in the first place.

Our officers have also renewed the stickers and signage in the area, the feedback has been good and, our officers will continue their patrols in this area

Case Study Three Barnsley in Bloom

Corporate Priorities:

2. Strong and Resilient Communities.
3. People Achieving Their Potential.

Summary of project

Yorkshire in Bloom is an annual competition which encourages communities of whatever size; small villages, towns or a big city, to make a positive and lasting improvement to their local environment for the benefit of local people.

How did the project arise? What problems or issues did it intend to tackle & why?

The North East Area Councillors and North East Area team wanted to encourage a strong community spirit and pride of place, by improving public spaces.

Local members and North East Area team therefore inspired groups to enter the Yorkshire in Bloom competition.

Yorkshire in Bloom is a voluntary regional organisation that administers the RHS Britain in Bloom Campaign in North, South, East, West and North Yorkshire.

The very nature of Yorkshire in Bloom encourages and develops community spirit and civic pride whilst promoting responsibility for planting, cleanliness and maintenance.

This in turn can boost the local economy through increased tourism, stimulates voluntary work and cooperation between community groups, and is a means to address issues such as sustainability, recycling, minimising waste and energy conservation.

Which Corporate Outcomes does this contribute to?

- Outcome Ten – People volunteering and contributing towards stronger communities
- Outcome Nine People are healthier, happier, independent and active.

How did this project meet the corporate outcomes?

- Created a stronger sense of pride of place.
- Higher volunteer numbers, enabling groups to have a bigger impact.
- Healthier communities: Local food growing can help people make better eating choices, while green exercise is linked to better mental and physical health

Project benefits

The scheme encourages all communities to get involved to help create safer, cleaner and greener local environments.

North East Area's results in full were:

- Carlton Marsh Nature Reserve – Parks, Gardens, & Cemeteries Platinum
- Royston Canal Club – Parks, Gardens, & Cemeteries Platinum
- Friends of Monk Bretton Park – Parks, Gardens, & Cemeteries Gold
- Friends of Monk Bretton Memorial Garden – Parks, Gardens, & Cemeteries Platinum
- Friends of Cudworth Park – Parks, Gardens, & Cemeteries Silver Gilt
- Cudworth Environmental Group – RHS It's Your Neighbourhood Level 4 Thriving
- Grimethorpe War & Miners' Memorial – RHS Its Your Neighbourhood Level 4 Thriving
- Grimethorpe Community Farm – RHS It's Your Neighbourhood Level 5 Outstanding
- Robert St Community Allotment – RHS It's your Neighbourhood Level 5 Outstanding
- Royston in Bloom – RHS It's your Neighbourhood Level 5 Outstanding
- Birkwood Primary School – Young Peoples Award Gold

John Craig a volunteer from Royston said, "Yorkshire in Bloom encourages everyone to get involved and brightens up the appearance of the whole village for the benefit for all."

Yorkshire in Bloom is a catalyst that brings the community together, The North East Area has demonstrated how a communities can pull together to improve and enhance its environment.

What was the role of Ward Alliance?

The Ward Alliance offered support, advice and funding.

What was our role? (CDO role)

Brokering and bringing stakeholders together to share skills, processes and approaches.

What partners are involved?

New partnerships were formed between local authorities, businesses and community groups.

What was the impact?

The North East Area's reputation in the Yorkshire in Bloom awards continues to grow. The North East Area received a blossoming 11 awards this year out of the 27 entries from Barnsley as a whole, all thanks to the hard work of local groups and volunteers.

Lessons learnt

The gardening competition is a powerful tool for building communities and tackling local issues but can lead to disappointment if groups don't achieve their expectations in the competition.

Case Study Four**Summer Holiday activities at Royston Pavilion**

Area Council/Team [+ Ward if more appropriate]	North East Area Team – Royston Ward
Year & quarter	2019-20 Quarter 2
Title of case study	Summer Holiday Activities – Royston Pavilion
Which Corporate Priorities does this contribute to? [Delete those which don't apply]	<ul style="list-style-type: none"> 2. People Achieving Their Potential 3. Strong & Resilient Communities
Which of the Town Spirit headings does this meet?	<ul style="list-style-type: none"> 1. Love It 8. Live It
Brief description of the project/initiative	Free summer holiday activities for children, young people and families in the Royston Ward.
What was the project/initiative designed to achieve? What problems or issues did it intend to tackle & why?	 <p>The project was funded from the Youth Development fund and was designed to provide free summer holiday activities for children and their families in the Royston Ward. The sessions were designed to provide positive activities for families and access food in the school holidays to try and tackle the Holiday Hunger agenda.</p>

<p>Which Corporate Outcomes does this contribute to? [Delete those which don't apply]</p>	<p>Priority Two:</p> <ul style="list-style-type: none"> • Children & adults are safe from harm • People are happier, healthier, independent & active <p>Priority Three:</p> <ul style="list-style-type: none"> • People volunteering & contributing towards stronger communities
<p>How does this project/initiative help to meet these Priorities & Outcomes?</p>	<p>Priority Two – These activities were delivered in a safe community space by qualified youth workers.</p> <p>Priority Three – The sessions encouraged community involvement and volunteering with one of the sessions conducting a litter pick of the park.</p>
<p>Who took part? What did they do, when, how and why?</p> <p>[please reference if Ward members took part, but don't mention by name]</p>	<p>Ad Astra were brought in to facilitate this project, they delivered provision two days per week for five weeks.</p> <p>The Royston Ward Alliance supported the project by promoting it within the community and putting up publicity in community notice boards.</p>
<p>What was the role of the Area Team in this project/initiative? Why were we important in the delivery of this?</p> <p>[You may want to mention things like bringing people together, brokering, recruiting & supporting volunteers, project management etc.]</p>	<p>The North East Area Team was responsible for the development and co-ordination of this project. Liaising with Ad Astra on the project requirements and delivery. Booking the community venue and creating publicity. Ensuring the sessions were well advertised within the community and at all 4 primary schools in Royston including on social media.</p> 
<p>What did the project/initiative achieve? What impact (intended or unintended) did it have? Include outcomes/outputs achieved</p>	<p>The project provided 284 meal opportunities for 213 children and young people and 81 adults attending the activities throughout the summer. The project engaged with 85 unique children and young people.</p> <p>The sessions were accessed by local families and had a huge positive impact on the community. We had one family with 4 children ranging from 2 to 14 years who attended 9 out of the 10 sessions delivered.</p> <p>The sessions were hosted in the newly refurbished pavilion and showcased the development of this fantastic community facility.</p>
<p>Did the project/initiative</p>	<p>The project involved working in partnership with other BMBC</p>

<p>support & promote new ways of working with other BMBC services, communities or partners? How did it do this?</p>	<p>services liaising with Parks for the booking of the Pavilion.</p> <p>Ad Astra coming in as the provider delivering the sessions.</p>
<p>What feedback have you had about the project/initiative? Please include quotes from participants etc. if available</p>	<p>For one family, the mum told us that she would have struggled throughout the summer. Not only to entertain her children but to feed them as well – It is often one or the other. She said that it was very expensive to provide entertainment for her children with the wide age range and what suited the 2 year old did not work well for her 5 7 and 14 year old.</p> <p>When she attended our sessions, we found that we could easily entertain her family with encouraging her eldest daughter to have a peer support role and help with some of our other younger children - this gave her a sense of achievement and helped raise her confidence and give her some independence throughout the sessions. Her middle two just really enjoyed every activity we put in from of them and we created arty opportunities for the youngest child so that he felt involved and when he got a little restless the mum had more time to deal with him whilst her other children were involved with our activities.</p>  <p>Mum became actively involved as well by helping with the cleaning up at the end of each session making cups of tea and coffee when we were busy and helping with the local Litter pick we did she said – ‘she felt part of the community and part of something that all her children were happy to be involved with.’</p> 
<p>What learning points came out of the project/initiative?</p> <p>What will happen next?</p>	<p>The success of this project highlighted the need for activities for children and young people within Royston. As a result the Royston Ward Alliance has agreed to fund a family fun day during October half term to continue the work that has been started during the summer.</p> 

Case Study 5

Older people reading to reduce loneliness

Corporate Priorities:

2. Strong and Resilient Communities.
3. People Achieving Their Potential.

Which of the Town Spirit headings does this meet?

1. Love It

Summary of project

The project was launched by the Great Houghton Parish Council, supported by the North East Ward Councillors and funded by a grant of £260 from the North East Ward Alliance for reading materials.

The scheme provides a safe, comfortable and relaxing space for men and women over 50 years old to access free reading materials. Residents are able to join free of charge, read daily newspapers, magazines, and borrow books. The project is aimed at easing the pressures of loneliness and creates friendship groups. Tea and coffee facilities are free of charge.

The Reading Room is open Monday and Wednesdays from 10am to 12 noon and takes place at the Great Houghton Welfare Hall.



How did the project arise?

The Reading Room was developed in response to evidence that a social reading programme could provide powerful benefits for older people.

We know from research that the winter months and Christmas can be particularly lonely for older people the Reading Room acts as a tool for helping older people stay in touch and connected with each other.

Which Corporate Outcomes does this contribute to?

Outcome Ten – People volunteering and contributing towards stronger communities

Outcome Nine People are healthier, happier, independent and active.

How did this project meet the corporate outcomes?

Wellbeing is when you feel good and enjoy your day to day life this project, connects friends, family, neighbours and people making them healthier and happier.

The Reading Room is run by volunteers.

Project benefits

The project encourages community cohesion and improves community spirit. The target group will have the opportunity to mix with others and form relationships as an alternative to staying in their home and being lonely.

The Reading Room brings together volunteers and vulnerable and isolated older people, including people with dementia and their carers together through social reading.

Alfred Houghton said “from the beginning and he looks forward to the company and it stops him looking at four walls”

Cally Gregory said they have a laugh and “it’s just like Little and Large they laugh so much”

Volunteers

Reading Friends volunteers come from all walks of life and receive full support and training.

What was the role of Ward Alliance?

The Ward Alliance offered support, advice and funding.

What was our role? (CDO role)

Brokering and bringing together stakeholders.

What partners are involved?

Great Houghton Parish Council, local groups, North East Area Team, Ward Councillors, local businesses and a selection of residents over 50

What was the impact?

The project helps highly vulnerable older people to reduce isolation and loneliness and address challenging life issues.

Through the programme, the lives of up to 20 older people in the Great Houghton area, identified as being vulnerable and at risk of loneliness especially during the winter months will be transformed. Helping older people enjoy the best possible quality of life by meeting new people.

Lessons learnt

The social reading programme which is being trialed in North East Area for the first time will also have long term benefits for participants including; keeping them mentally active, reducing or slowing down cognitive decline, reducing stress, and uses a shared love of reading to provide a safe space for people to engage in meaningful conversation.

Caroline Donovan
North East Area Council Manager
November 28th, 2019

North East Area Council
Cudworth, Monk Bretton, North East, Royston